

## 72043GPreport Cover Sheet – Interview Guides and Surveys

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Project Title: [The Affordable Care Act and Childhood Immunization Delivery in Rural Communities](#)

Purpose: The attached guides were used in 14 key informant interviews with representatives of local health departments, external FQHC and external RHC partners located in four rural California counties. The interviews were conducted between November 2014 and April 2015. Findings were used to develop a survey to be distributed to all California local health jurisdictions, to identify areas for potential collaboration for improved immunization services delivery.

# Key Informant Interviews: Local Public Health Department

1. Can you describe for me the demographics of population you serve?
2. How do people hear about your immunization services for children?
3. As a Vaccine For Children provider, how have the recent program changes in eligibility impacted your practice?
4. Under what circumstances would you decline to offer immunization services to children?
  - a. Where would you refer then to?
  - b. How would you ensure that they received the immunizations from the referral site?
5. How is your system or process for immunizing children working?
  - a. What types of challenges or problems occur?
  - b. Do you know what is being done to address the problem?
6. How has the implementation of the Affordable Care Act impacted your provision of childhood immunization services?
7. As a provider of services to children, what needs to change about childhood immunizations services?
8. How would you like to see these changes occur? (By whom and when)
9. With regards to childhood immunization, what role do you see the local Public Health Department playing?
  - a. For privately insured children
  - b. For publically insured children
  - c. For uninsured children
10. With regards to immunization coverage, what role do you see the local health department playing?
11. Who are your external partners in this effort, and what are their roles?
12. What is approximate breakdown of insurance coverage for your patients?
  - a. Public insurance
  - b. Private insurance
  - c. Non-insured
13. How much does it cost if the family had to pay cash for the immunization?
14. What is your estimate about how much it cost you in a year to provide immunization?
15. How many FTEs do you have dedicated to this service?
16. How many children do you immunize in a given year?
17. What are other issues about the delivery of childhood immunization that we haven't covered?
18. Who else do your county should I talk to about childhood immunization?
  - a. Redwood Pediatric?
  - b. Small provider offices?

## Key Informant Interviews: External Partners

1. Can you describe for me the demographics of population you serve?
2. How do people hear about your immunization services for children?
3. As a Vaccine For Children provider, how have the recent program changes in eligibility impacted your practice?
4. Under what circumstances would you decline to offer immunization services to children?
  - a. Where would you refer then to?
  - b. How would you ensure that they received the immunizations from the referral site?
5. How is your system or process for immunizing children working?
  - a. What types of challenges or problems occur?
  - b. Do you know what is being done to address the problem?
6. How has the implementation of the Affordable Care Act impacted your provision of childhood immunization services?
7. As a provider of services to children, what needs to change about childhood immunizations services?
8. How would you like to see these changes occur? (By whom and when)
9. With regards to childhood immunization, what role do you see FQHCs playing?
  - a. For privately insured children
  - b. For publically insured children
  - c. For uninsured children
10. With regards to immunization coverage, what role do you see the local health department playing?
11. How about RHCs?
12. Private health care providers?
13. Retail pharmacies?
14. What is approximate breakdown of insurance coverage for your patients?
  - a. Public insurance
  - b. Private insurance
  - c. Non-insured
15. How much does it cost if the family had to pay cash for the immunization, say to enter kindergarten?
16. What is your estimate about how much it cost you in a year to provide childhood immunization?
17. How many FTEs do you have dedicated to this service?
18. How many children do you immunize in a given year?
19. What are other issues about the delivery of childhood immunization that we haven't covered?
20. Who else do your county should I talk to about childhood immunization?