

QI in MDH: The Current State

Baseline Data from an MDH Survey of Organizational QI Maturity

MDH QI Leadership Workshop

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March 30, 2012



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Study Population

- Administered to all employees in June 2011
- Of the 1,537 employees surveyed, 1,111 responded (73%)
- Of those, 92% had complete data for analysis
- Response rates differed by job classification, ranging from 56-75%
- Division-specific response rates also varied, ranging from 65-92%

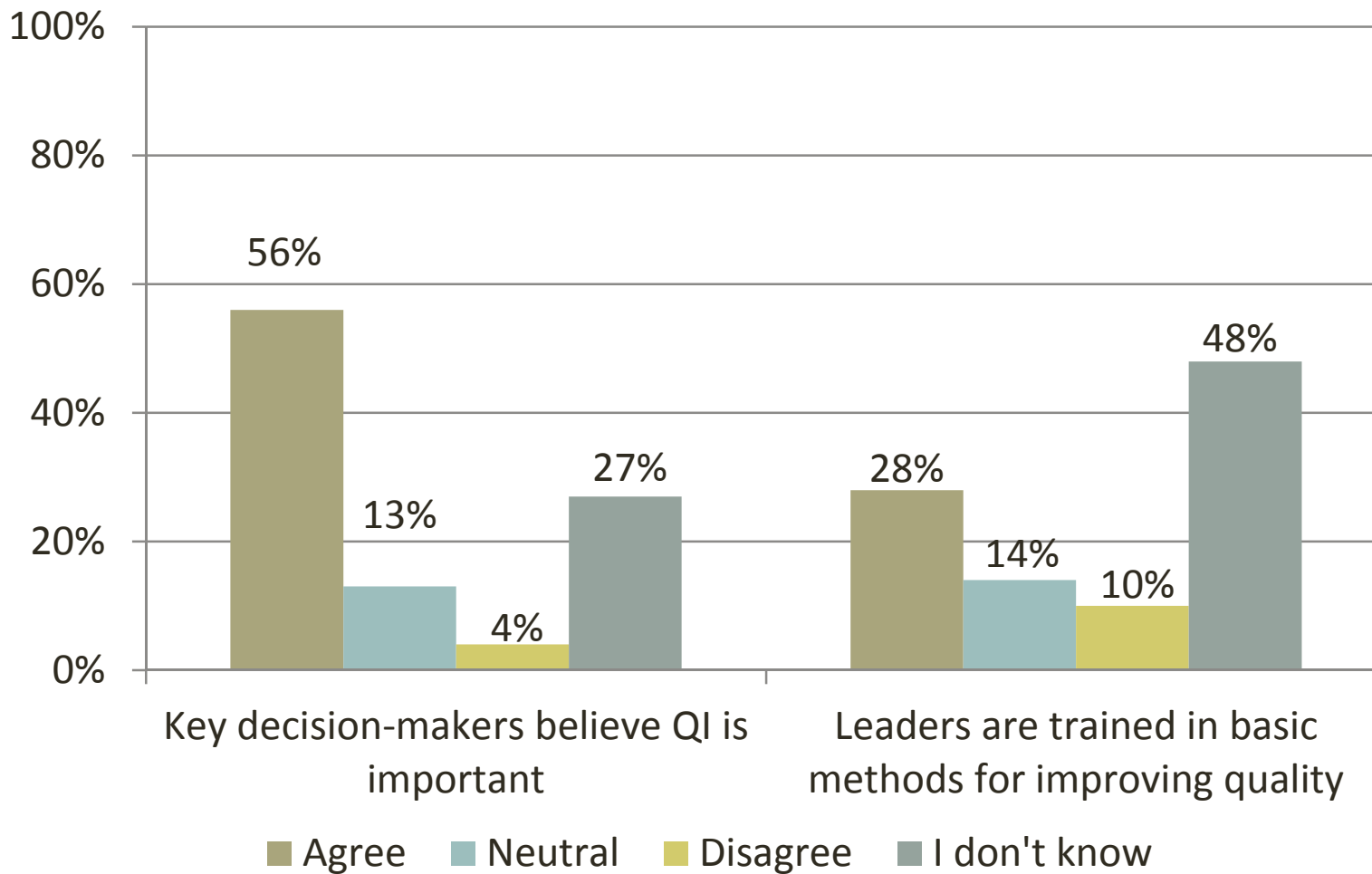


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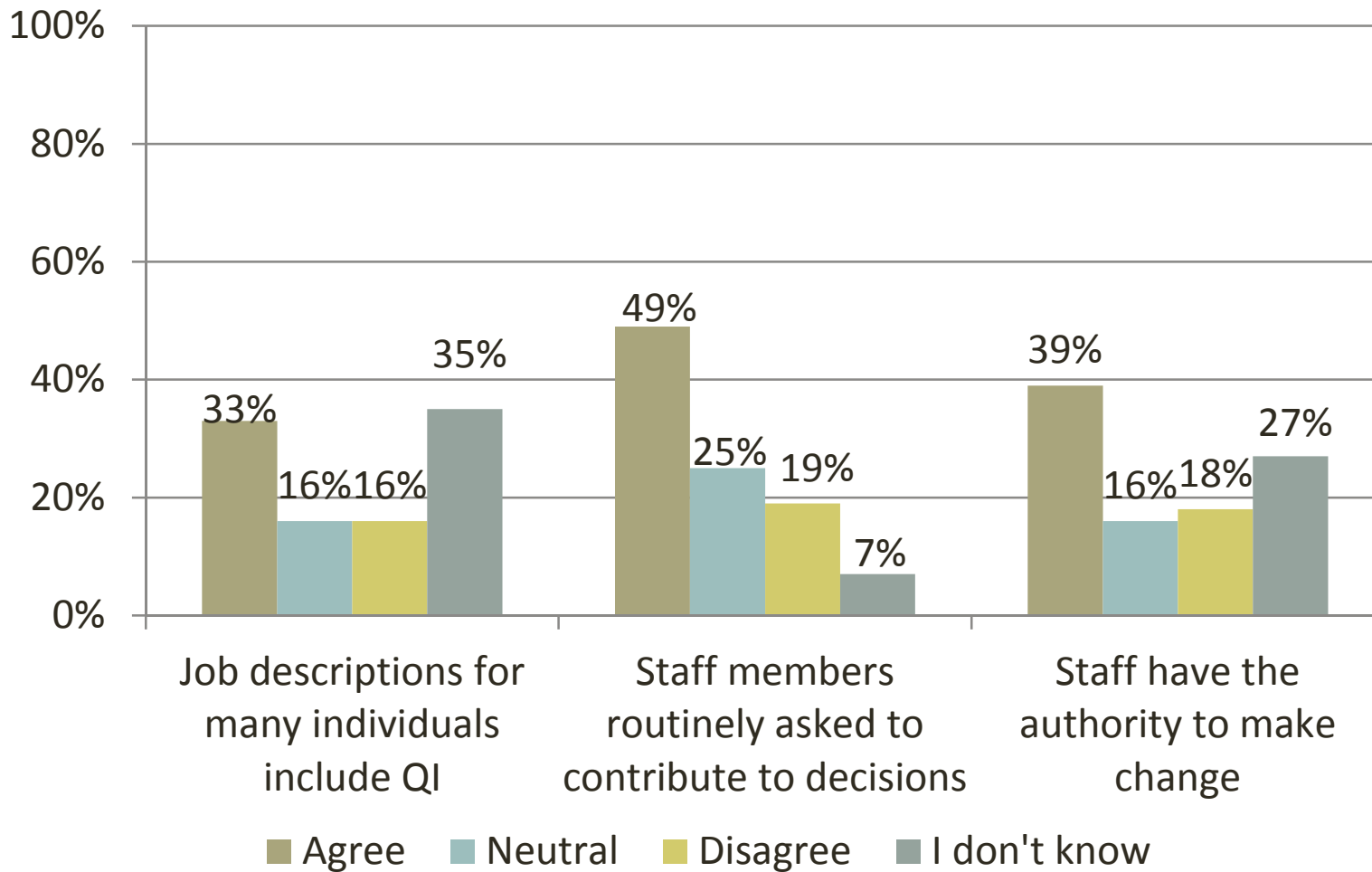
Selected Questions of Interest

- A subset of questions have been identified that contribute to creation of an overall “QI Maturity Score.”
- The results from those questions are highlighted on the following slides.
- Overall, MDH had a median score of 3.0, which reflects “Starting to get involved” / “Ad hoc QI” on the Roadmap.

Leadership

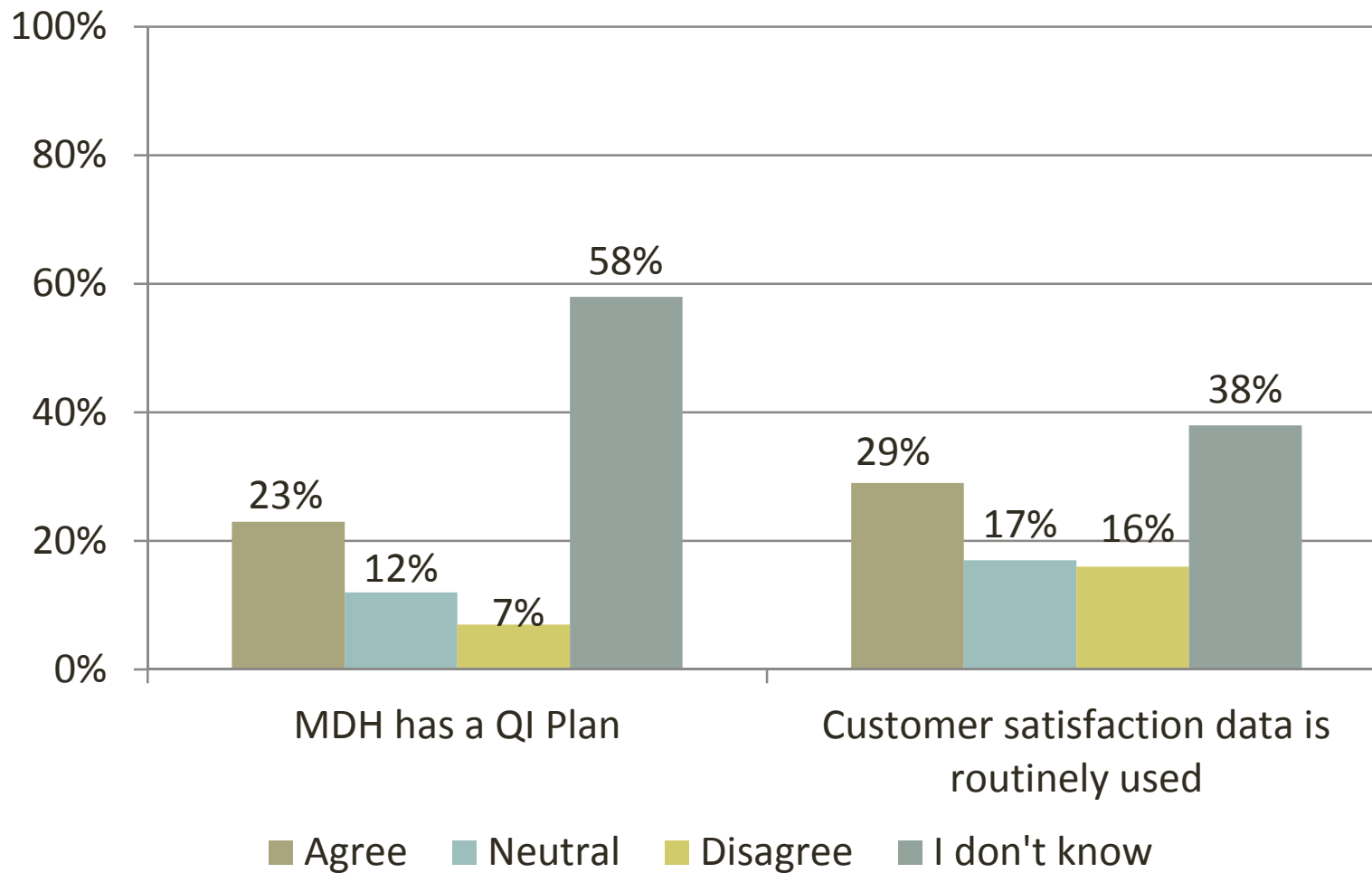


Staff



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QI Activities



Overall Results Summary

- Most seem to experience a spirit of collegiality within MDH, and many agree that MDH is a learning organization. Yet this experience is not universal.
- Respondents widely view QI as challenging. Specific challenges include having authority to work within and across program boundaries, integrating QI into daily work, and using/sharing data for improvement.
- MDH respondents express near universal agreement that they do not have adequate time or support to learn QI. Few are aware of expert resources to support QI within MDH.

Acknowledgements

This study was supported by the national Public Health Practice-Based Research Network Program of the Robert Wood Johnson Foundation.

We express appreciation to the MDH employees who participated in this study and acknowledge the role of the Minnesota Public Health Research to Action Network.



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More Information/Results

For Survey Results:

<http://fyi.health.state.mn.us/divs/cfh/ophp/survey/>

For more information about the MN Research to Action Network:

<http://www.health.state.mn.us/divs/cfh/ophp/system/ran/>



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